



## **Our Mission**

To provide exceptional service, superior products and environmental stewardship through collaboration and sustainable practices.

### **Our Commitment**

Albus Laundry & Linen Services is committed to providing the best quality service and product required to meet the needs and safety of your residents.

Regular audits of the linens and the clean linen carts are conducted at Albus by the General Manager.

Any linen removed from the clean linen cart will be considered contaminated and cannot be put back onto the clean linen cart to be used for another resident.

***“Albus has consistently delivered exceptional product and services to our communities. To be able to rely on Albus for consistent quotas means our staff is able to provide quality care to the residents.”***

Rob Shea, VP Support Services & Facility Management

### **Our Process**

Clean Linens are delivered to the approved designated area/units/floors of the communities using an Exchange Cart System by the Albus Linen drivers.

Recyclable, barrier-proof, and biodegradable linen bags for soiled linens are provided to each site.

Albus Linen drivers pick up the soiled linen bins and exchange them out with empty soiled linen bins. These bins are cleaned on site with our sanitizing Kartwasher before restocking.

### **Our Facility**

At Albus, we adhere to strict health protocols for staff that must move between the arrival and laundering side to the clean linen and sorting side of our facility.

While on site, full soiled linen carts are off loaded at the back of the warehouse and the linens are hand sorted for quality control and placed into the washers using specialized ozone wash formulas for processing.

We have a barrier-proof wash floor with five pass-through washers. This allows the soiled linens to be loaded into the washers on the soiled side and removed from the washers on the clean side, avoiding any cross contamination.



## OZONE

Albus linens are ozone cleaned and 100% free from:

- Coronaviruses
- Clostridioides difficile (c.diff)
- Methicillin-resistant Staphylococcus aureus (MRSA).

## CLEANER

Ozone eliminates odours, kills mould spores and viruses and destroys the most persistent pathogens including COVID-19, MRSA staph, and Clostridium Difficile (c.diff) that chlorine and hot water cannot eliminate.

## BRIGHTER

Ozone promotes the elimination of hard water deposits that leave linens looking dull.

## SAFER

Ozone works faster and more effectively than bleach. It leaves no chemical residues in the fabric that could potentially aggravate allergies and existing skin conditions.

## FRESHER

The use of ozone results in natural, clothesline-fresh linens that are free of germs, odours, chemical residues and a starchy or abrasive feel. Linens last longer.

## GREENER

By using ozone we are able to significantly reduce our carbon footprint with less plastic waste, eliminating the chemical burden to surface water supplies, and harmful VOC's produced with chlorine bleach. These measures greatly extend the life of the linens.

## SOFTER

Ozone eliminates the need to use fabric softener on stiff or abrasive linens, allowing for a cleaner dryer and more energy-efficient cleaning process.



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